

BCG Perspective on Embedded Insurance

Insurance Day 2023

Sebastian Schmoeger

Managing Director & Partner BCG Munich | Germany

Work on ecosystem strategies for insurers

Development of ecosystem playbooks for leading P&C and health insurers

Work on embedded-insurance units for insurers

Design and ramp up of embedded-insurance units for leading P&C insurers

Work on embedded-insurance strategies for providers

Support of product or service providers in defining their embedded-insurance strategies





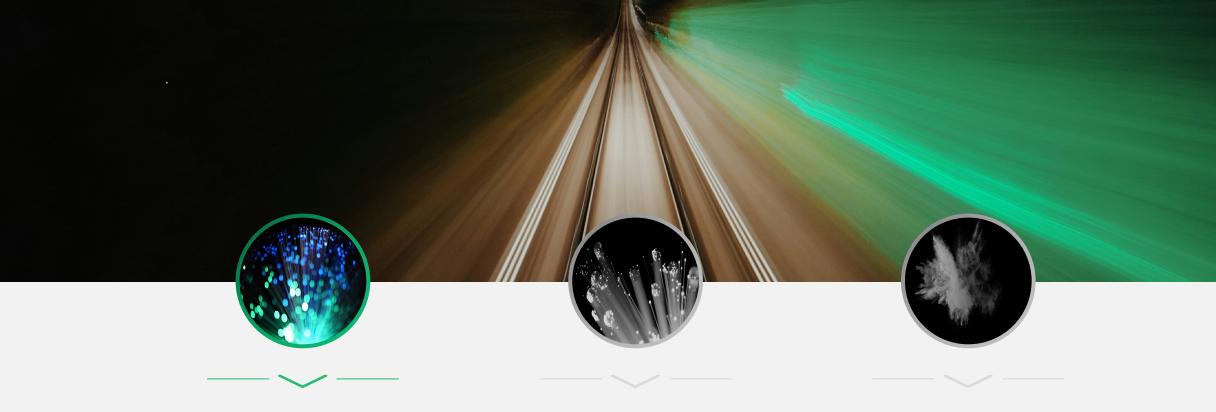
Why learning how to play the embedded-insurance game will be crucial for (P&C) insurers

WHERE TO PLAY

Where embedded-insurance plays will emerge and create growth opportunities

HOW TO WIN

How insurers can win the embedded-insurance game by going one step back

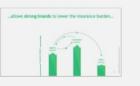


WHERE TO PLAY

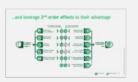
HOW TO WIN



The nature of digital ecosystems...

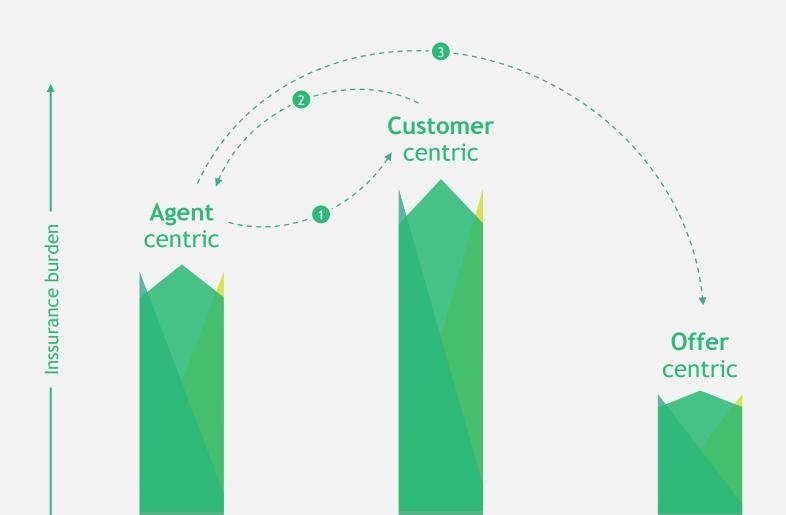


...allows strong brands to lower the insurance burden...



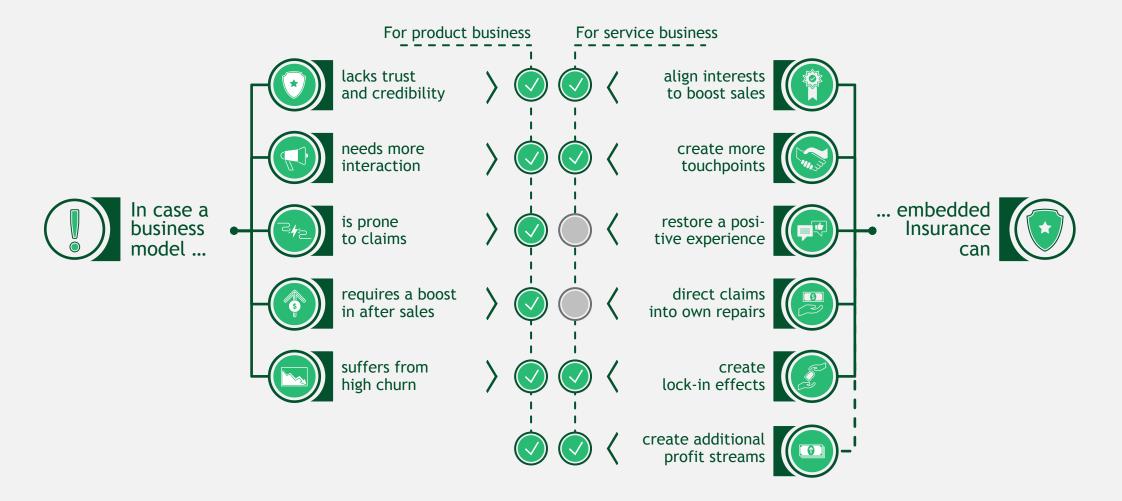
...and leverage 2nd order effects to their advantage

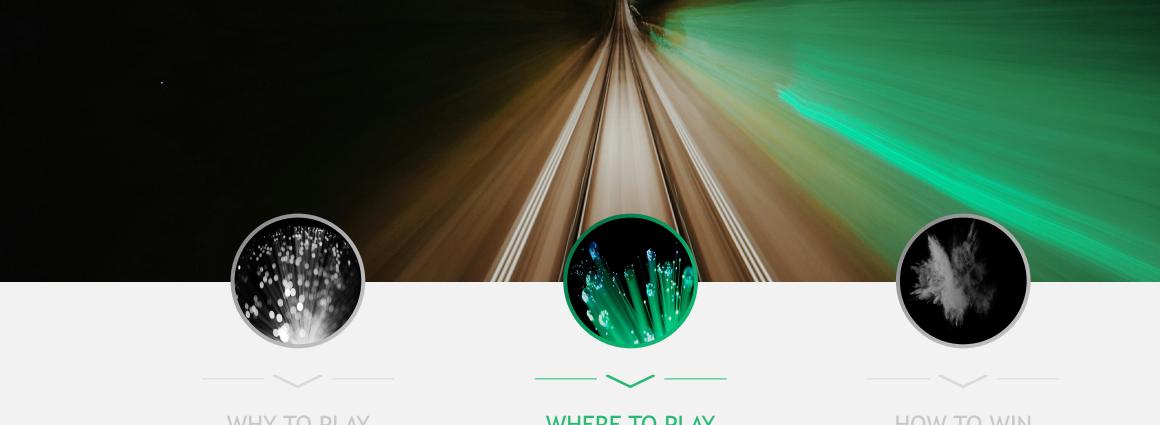
...allows strong brands to lower the insurance burden...



opyright © 2019 by Boston Consulting Group. All rights reserv

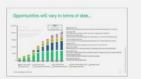
...and leverage 2nd order effects to their advantage





WHERE TO PLAY

HOW TO WIN



Opportunities will vary in terms of size...



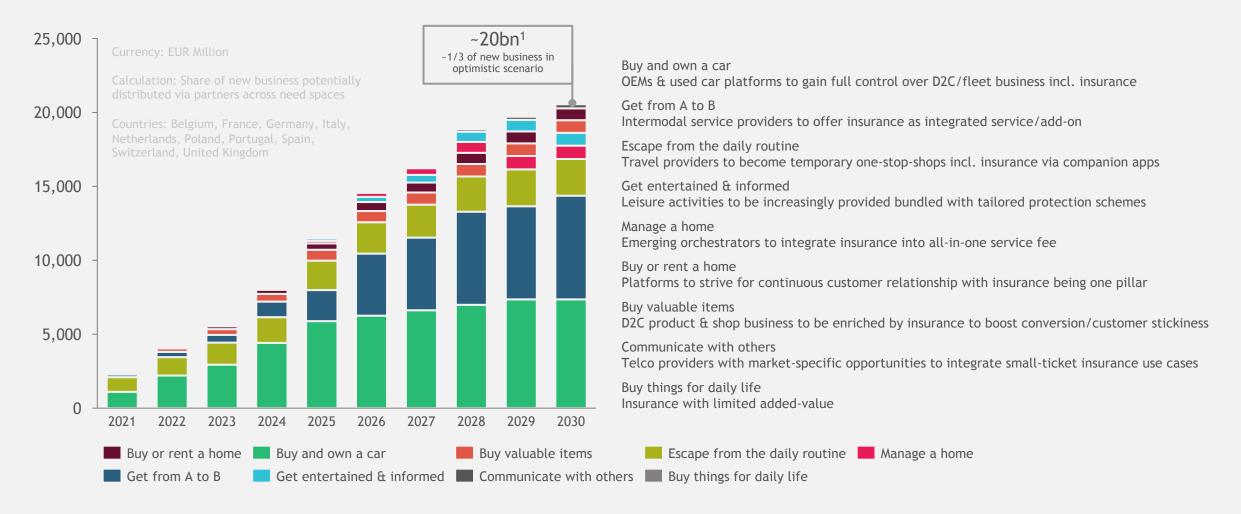
...and nature of the insurance partnership...



...affecting all lines of business in P&C

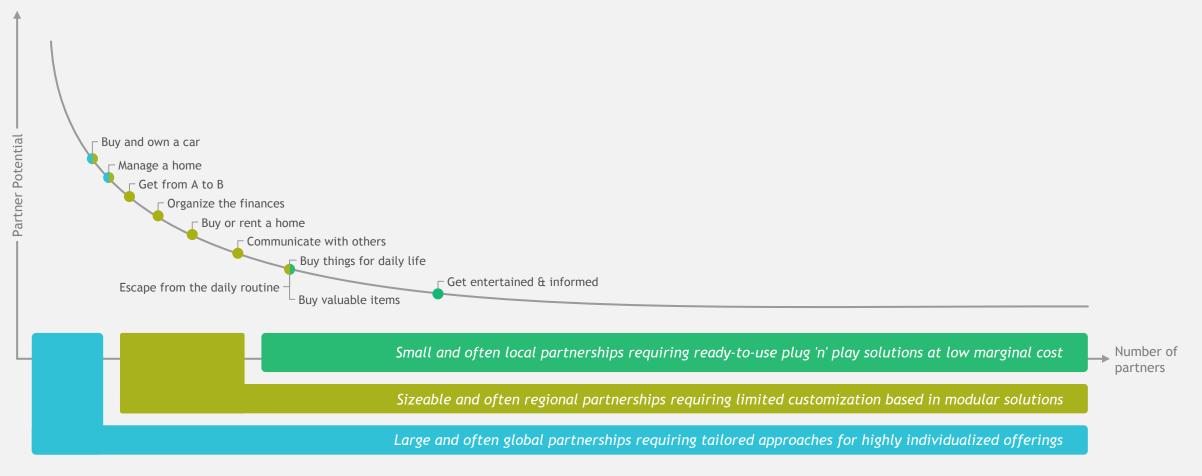
Topyright © 2019 by Boston Copsulting Group All rights reserve

Opportunities will vary in terms of size...



1. Excluding 'Manage my finances' 7

...and nature of the insurance partnership...











Embedded mobility at scale

Usage-based and dealerships

Short-term motor insurance



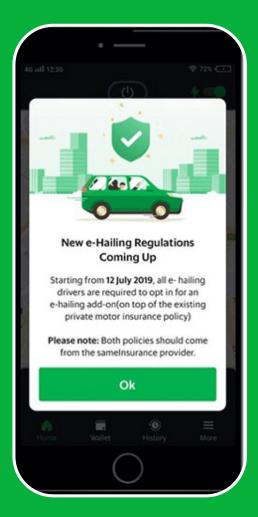
Copyright $\ensuremath{\text{@}}\xspace$ 2019 by Boston Consulting Group. All rights reserved.



Embedded mobility at scale

Powering insurance vertical, launching over 300M policies provided by 20+ insurers across six countries

Diverse products including daily commercial motor, delay insurance, critical illness payper-trip, personal accident,...

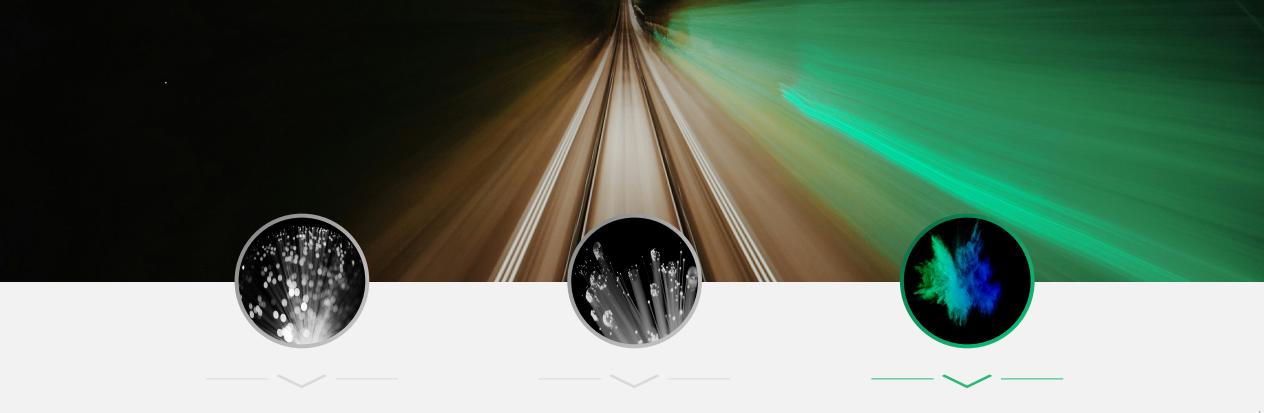


CARRO



Usage-based and dealerships

Short-term motor insurance



WHERE TO PLAY





Providers will disrupt the insurance game...



...by increasing control over the insurance value chain...



...forcing (P&C) insurers to adapt accordingly

Providers will disrupt the insurance game...

Experience disruption

From bumpy experience limited by legacy processes to tailored targeting, timing, and messaging as well as seamless integration into underlying offering

Product disruption

From standard coverage schemes limited by legacy IT to innovative offerings built upon internal product engine



Pricing disruption

From traditional pricing limited by existing models and lack of data to innovative pricing schemes leveraging AI and proprietary data

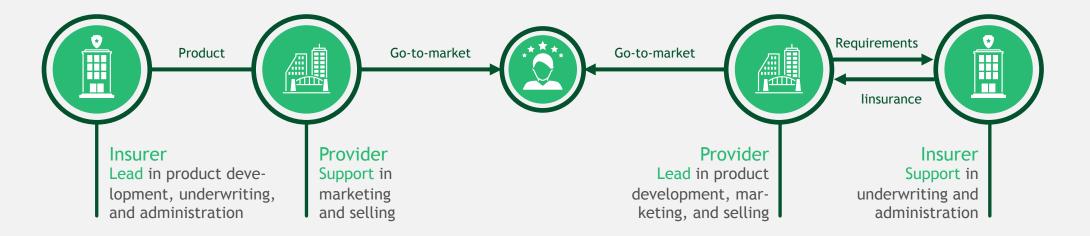
...by increasing control over the insurance value chain...

From B2B2C partnerships...

Push of already existing insurance products

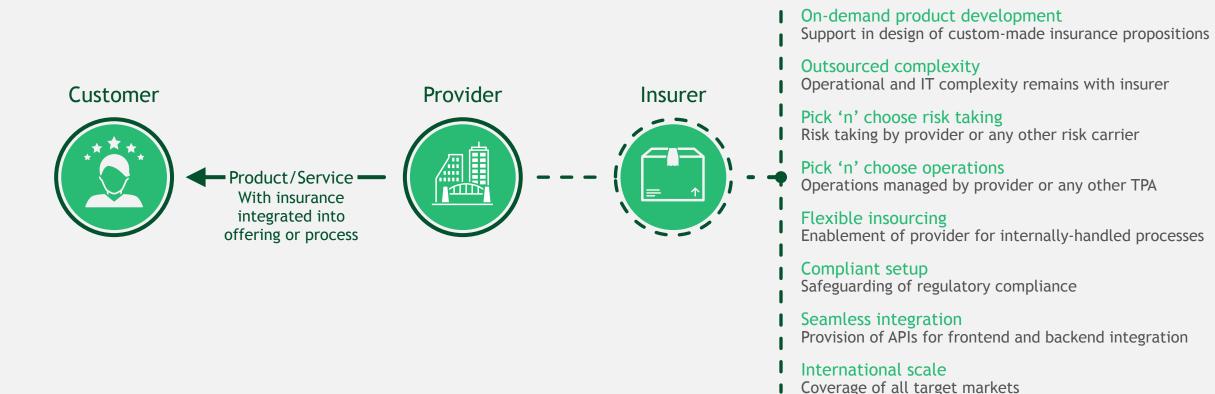
...to B4B2C setups

Pull of tailored insurance propositions



ovright © 2019 by Boston Consulting Group. All rights reserved.

...forcing (P&C) insurers to adapt accordingly

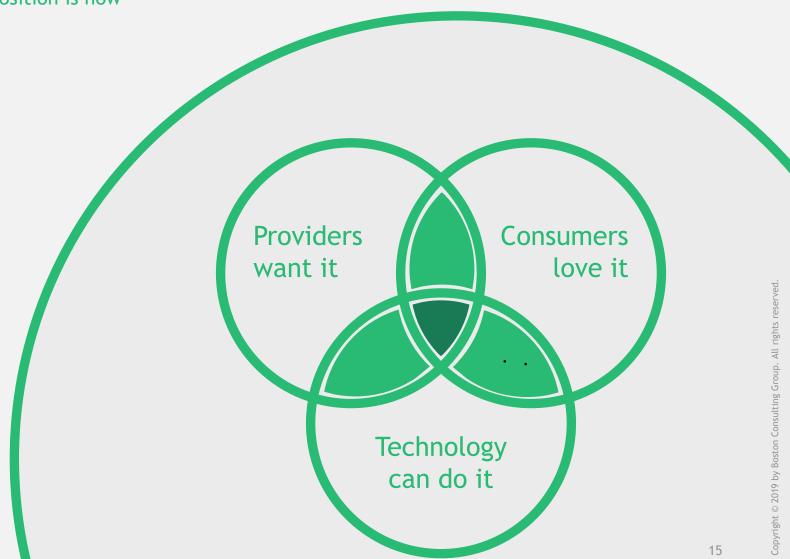


Off-the-shelf products

Availability of competitive white-label offerings

Embedded insurance

is a new chapter in insurance - time to act and position is now





Disclaimer

The services and materials provided by Boston Consulting Group (BCG) are subject to BCG's Standard Terms (a copy of which is available upon request) or such other agreement as may have been previously executed by BCG. BCG does not provide legal, accounting, or tax advice. The Client is responsible for obtaining independent advice concerning these matters. This advice may affect the guidance given by BCG. Further, BCG has made no undertaking to update these materials after the date hereof, notwithstanding that such information may become outdated or inaccurate.

The materials contained in this presentation are designed for the sole use by the board of directors or senior management of the Client and solely for the limited purposes described in the presentation. The materials shall not be copied or given to any person or entity other than the Client ("Third Party") without the prior written consent of BCG. These materials serve only as the focus for discussion; they are incomplete without the accompanying oral commentary and may not be relied on as a stand-alone document. Further, Third Parties may not, and it is unreasonable for any Third Party to, rely on these materials for any purpose whatsoever. To the fullest extent permitted by law (and except to the extent otherwise agreed in a signed writing by BCG), BCG shall have no liability whatsoever to any Third Party, and any Third Party hereby waives any rights and claims it may have at any time against BCG with regard to the services, this presentation, or other materials, including the accuracy or completeness thereof. Receipt and review of this document shall be deemed agreement with and consideration for the foregoing.

BCG does not provide fairness opinions or valuations of market transactions, and these materials should not be relied on or construed as such. Further, the financial evaluations, projected market and financial information, and conclusions contained in these materials are based upon standard valuation methodologies, are not definitive forecasts, and are not guaranteed by BCG. BCG has used public and/or confidential data and assumptions provided to BCG by the Client. BCG has not independently verified the data and assumptions used in these analyses. Changes in the underlying data or operating assumptions will clearly impact the analyses and conclusions.